



User Experience/Customer Experience Designer

About Us

We are revolutionising conveyancing by offering reliable, secure and fast online conveyancing.

We are the market leader, focused on making the experience the best it can be for every buyer and seller. We utilise a combination of both amazing technology and dedicated people to deliver a quick and reliable transfer of your property.

We bring together amazing conveyancers from all over Australia and give them the best technology platform to deliver the best results. We partner with the most innovative real estate agents to provide a seamless transfer between the buyer and seller.

You will be joining a rapidly growing, well-funded start-up led by a dynamic team who have successfully executed before.

2019 is our year for growth - as we drive to rapidly acquire new customers we are focused on ensuring our platform continues to offer the most seamless and reliable customer experience, and so that's where we need an experienced UX/CX Designer ... and that's where you come in!

The Role

We are looking for a UX/CX Designer to design and develop easy-to-use software products for our clients. This is a part-time role (20-25 hours per week). Your responsibilities include gathering user requirements, designing graphic elements, and building navigation components. To be successful in this role, you should have experience with design software and wireframe tools. If you also have a portfolio of professional design projects that includes work with web/mobile applications, we'd like to meet you. Ultimately, you'll create both functional and appealing features that address our clients' needs and help us grow our customer base.

What you'll be doing?

- Gather and evaluate user requirements in collaboration with product managers and engineers
- Illustrate design ideas using storyboards, process flows and sitemaps
- Design graphic user interface elements, like menus, tabs and widgets
- Build page navigation buttons and search fields
- Develop UI/UX mockups and prototypes that clearly illustrate how our site and system will function and look
- Create original graphic designs (e.g. images, sketches and tables)
- Prepare and present rough drafts to internal teams and key stakeholders
- Identify and troubleshoot UX problems (e.g. responsiveness)
- Conduct layout adjustments based on user feedback
- Create style standards on fonts, colours, and images

The best candidate will have:

- Minimum two years' work experience as a UI/UX Designer or Customer Experience Designer or similar role
- Portfolio of design projects
- Knowledge of wireframe tools (e.g. Wireframe.cc and InVision)
- Up-to-date knowledge of design software like Adobe Illustrator and Photoshop
- Strong communication skills to collaborate with various stakeholders
- Good time-management skills
- Degree in Design, Computer Science, or relevant field

What we offer you?

Initially, this is a part-time role, (20-25 hour per week) on a three-month contract with flexibility to work from home. The role may have the potential to develop into a fulltime position for the right candidate. The ideal candidate would have experience working for a small start-up up business with the ability to adapt and grow with the business.

Please email your CV and Cover Letter to info@convx.co